

# 1863 ACCESSIBILITY STATEMENT

## INTRODUCTION

1863 Bar Bistro rooms is a 3 story Hotel located in Pooley Bridge. The Hotel has 7 en-suite bedrooms, a Bar and a restaurant. At 1863 we aim to offer high levels of hospitality to all our guests, regardless of any permanent or temporary disability, medical condition or other specific requirement. This Access Statement is designed to give you the information you need to assess how effectively we can meet your particular needs.

## PRIOR TO ARRIVAL

Reservations can be made by telephone, email or on-line at our web-site [www.1863ullswater.co.uk](http://www.1863ullswater.co.uk)

The hotel is located approximately 5 miles from Penrith.

The motorway Junction for Penrith is junction 40 on the M6

Penrith railway station is on the west coast mainline. There is a bus service from the railway station to Pooley Bridge, the bus stop in Pooley bridge is approximately 400 yards from the Hotel.

Directions to the hotel can be found on the website.

## ARRIVAL

Our free car Park for 9 cars is adjacent to the hotel. The car park is level easy access leading to permanent ramped access to the front door of the hotel. The reception desk is 900 mm high.

Assistance with luggage is always available, and this can be collected from/delivered to your car if required.

## PUBLIC AREAS

The ground floor including the bar, restaurant and back / front garden patio is all hard flooring on one level with a ramp leading down to the public toilets including our accessible facilities. Several tables in the restaurant are suitable for wheelchair use.

## ACCOMMODATION

The hotel has no bedrooms specifically designed for use by guests with impaired mobility; however, our Staff are more than happy to discuss your particular requirements. Bedrooms vary in terms of shape and size however many will be suitable for guests with minor disabilities so do please feel free to call us and let our Reception team assist you. No lifts are in the Hotel. The Hotel has a comprehensive fire alarm system with detectors in all rooms. Only by prior arrangement can registered service dogs be allowed in bedrooms or public areas.

## GENERAL

All information such as menus, bedroom information and tariffs can be printed in larger fonts if so required.

We have tried to be accurate and as comprehensive as possible in the preparation of this Access Statement. All Staff are more than happy to assist in any way possible to ensure that you have a very enjoyable stay at 1863 Bar Bistro Rooms.